

**Minutes of the meeting of the PPG held on 28<sup>th</sup> November 2019 in the Green Street Practice, commencing at 6pm**

**In Attendance**

Janet French (Chair) (JF)

Debbie Pennington (Secretary) (DP)

Sue Cook (SC)

Tony Meier (TM)

David May (DM)

John Ungar (JU)

**Staff & GP's in Attendance**

DR Mark Gaffney (DMG)

Heather King (Practice Manager) (HK)

DR Daniela Penge (DDP)

**Absentees**

Peter Diplock, Martin Cannon, Emma Ducklin, Keith Stone

**Minutes of the meeting held on Thursday 19th September**

The Minutes of the previous meeting were agreed

**Green Street PPG**

JF confirmed that the original PPG for Green Street would, for the moment operate separately from Enys Road, the VPPG having been placed in a temporary period of suspension, following a CCG visit to the Enys Road Practice.

## **Response to Survey**

JF had previously circulated the draft content for the proposed Posters – AO in size – that would be placed across the Notice Boards in each waiting area at Green Street, to show a response to the recent Survey. The approach of taking the patient population through changes to certain processes ( namely repeat prescriptions and the physical process associated with making an appointment ) that could be enhanced with the adoption of the new technology was agreed, together with the expenditure from the PPG bank account.

## **Friends**

Janet said that Dee Stark would shortly be moving to North Wales and she had delivered flowers and a card to express our thanks for her work in the Practice.

JF had also confirmed with Graham Tomlin that he would continue in his role as a Friend of the Practice.

## **Digital Champion**

There is the possibility that the Practice will be given an iPad and a grant of £500 under the Digital Champion Scheme, for educating patients in the digital era. David May will investigate the next steps in this process and report back.

## **Digital Era**

DMG then updated the PPG on the technology advancement taking place in the Practice – which also supports the response taken to the Survey results detailed above. The Digital era will take over in the next few years with more and more patients accessing technology to use the GP service. He confirmed that GS is one of the most advanced Practices in the area with, as an example, patients are already sending their B/P readings in digitally.

## **New Clinic Update**

DMG confirmed that the necessary signatures have now been completed for the new clinic. We await confirmation of the Exchange, to include the Pharmacy, which should happen in a few days.

### **Merged Practices**

As a result of the New Clinic update, it was hoped that we could now revert to the VPPG and continuing working as a joint enterprise with Enys Road. DMG would confirm to JF.

### **Christmas Newsletter**

Subject to the above, DMG hoped that we would be able to produce the first Newsletter, confirming the status of the New Build, before Christmas.

### **Next Meeting**

To be advised.